



Muscogee (Creek) Nation

Human Resource Management Services

Employee Requisition

PO BOX 580
OKMULGEE, OK 74447
Telephone (918) 732-7827
Toll-Free (800) 482-1979
Fax (918) 756-2284

Submitted Date 10/04/2016	Employee Requisition Number ER-17011	JOB OPPORTUNITY	
Title/Position: RECEPTIONIST			
Pay Grade HG 8		Salary Range \$25,168-32,822	
Department: CMN STAFF		Location: Okmulgee	Classification Hourly
		Location Code: 45	FT/PT 1-Full Time

**COMPLETED EMPLOYMENT APPLICATION IS REQUIRED.
MUSCOGEE (CREEK) AND INDIAN PREFERENCE.**

General Summary:	Under the direction of the Director of Business Affairs, the Secretary will perform proficient clerical skills and provide independent judgment and possess basic knowledge of business and accounting terminology. The secretary will further possess knowledge of departmental operations and regulations and provide routine clerical and secretarial assistance, including appointments, correspondence and filing. The secretary must be comfortable in multicultural and Native American settings.
Principal Duties and Responsibilities:	Assist with calendar and scheduling appointments. 2. Type routine correspondence and reports using personal computer. 3. Pick up and deliver materials as required. 4. Open, sort and screen mail. 5. Operate office equipment such as photocopier, fax machine and calculator. 6. Operate personal computer to access email, electronic calendar and other basic support software. 7. Answer telephones, screen callers, relay messages, and greet visitors. 8. File and locate material from files. 9. Act as receiving agent on purchase orders and other receivables. 9. All other duties as assigned.
Minimum Requirements:	High School diploma or GED with two years secretarial experience. Basic knowledge of Microsoft Excel, Word, and Accounting software.
Preferred Requirements:	Associate Degree with a business-related emphasis and evidence of working in a college setting. Exemplary oral communication, interpersonal and organizational skills. Knowledge and proficiency in using Microsoft Excel, Word, and accounting software.
Valid Oklahoma Driver's License required?	Yes
Please list any additional licenses required:	



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Competencies:

- Customer Service:** Responds promptly to customer needs.
- Interpersonal Skills:** Maintains confidentiality; Keeps emotions under control.
- Oral Communication:** Speaks clearly and persuasively in positive or negative situations; Participates in meetings.
- Written Communication:** Writes clearly and informatively; Able to read and interpret written information.
- Teamwork:** Balances team and individual responsibilities.
- Visionary Leadership:** Inspires respect and trust.
- Ethics:** Treats people with respect; Keeps commitments; inspires the trust of others; Works with integrity and ethically; Upholds organizational values.
- Organizational Support:** Follows policies and procedures; Supports organization's goals and values.
- Quality:** Demonstrates accuracy and thoroughness.
- Quantity:** Completes work in timely manner.
- Safety and Security:** Observes safety and security procedures.
- Attendance/Punctuality:** Is consistently at work and on time; Ensures work responsibilities are covered when absent; Arrives at meetings and appointments on time.
- Dependability:** Follows instructions, responds to management direction.

Physical Demands:

While performing the duties of this Job, the employee must regularly lift and /or move up to 10 pounds and occasionally lift and/or move: ☒ Up to 50 lbs. ☐ Up to 100 lbs. ☐ Over 100 lbs.
☐ Physical Exam Required

Work Environment:

The work environment characteristics described here are representative of those an employee encounters while performing essential functions of this job.

While performing the duties of this Job, the employee is regularly exposed:

- ☐ Fumes or airborne particles ☐ Outside weather conditions ☐ Toxic or caustic chemicals
☐ Risk of electrical shock ☐ Vibration ☐ Loud Noise

Disclaimer:

The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of personnel so classified.

Public Relations:

Important attributes of any employee of the Muscogee Nation, along with the official performance of duties, are personal appearance and public relations. Each employee is expected to make every effort to be well-informed about the institution, pleasant, courteous and cooperative, and to act in a manner to command respect of co-workers and all other personnel. An optimistic attitude, patience and tolerance will help each employee in nearly all situations at the institution.



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